



Presence Service Calendar integration

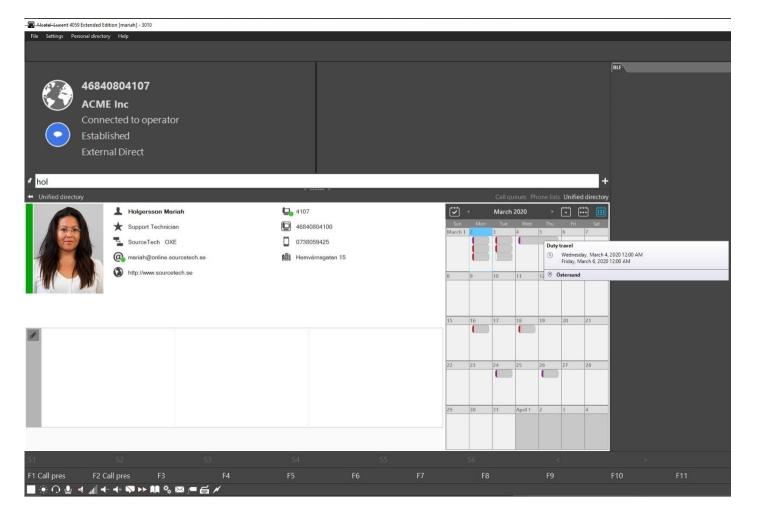
Brings calendar appointments to Alcatel-Lucent Enterprise 4059 Extended Edition, 4059EE.

General

Customer service is greatly improved by automatically display the appointments of the requested user in the 4059EE and thus informing the caller about estimated return time when engaged in a meeting.

The appointments are displayed as part of the integrated contact card and can be customized between daily, weekly and monthly views.

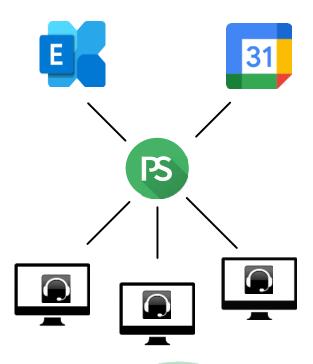




Topology

SourceTech Presence Service is a MS Windows application running as a middleware between the 4059EE's and the calendar provider(s)*

One single SPS instance is shared between all 4059EE's.





Specifications

MS Windows Server MS Windows 10/11

Supported calendar providers*

- MS Exchange/Outlook

 OnPrem
 MS 365
- Google Workspace

